ATTENTION
In the event of a medical or security emergency, call Mercer Campus Travel Assistance Services immediately

24-Hour Access
1-855-327-1469 Toll-Free
1-312-935-3542 Direct Dial

Call when:
• You require a referral to a hospital or doctor
• You are hospitalized
• You need to be evacuated or repatriated
• You need to guarantee payment for medical expenses
• You experience local communication problems
• Your safety is threatened by the sudden occurrence of a political or military event

When you call Mercer Campus Travel Assistance Services, please be prepared with the following information:
1. Name of caller, phone no., fax no., relationship to Covered Person;
2. Covered Person’s name, age, sex and policy number;
3. A description of the Covered Person's condition;
4. Name, location, and telephone number of hospital;
5. Name and telephone numbers for the treating doctor; where and when the doctor can be reached;
6. Health insurance information, worker’s compensation, or automobile insurance information if the Covered Person had an accident.

“Covered Person” means the person insured under the applicable ACE policy.

By requesting assistance you agree to assign to us your rights to recover from any of your responsible insurers any expenses we incurred.

ATTENTION
Medical Personnel or Police

In the event of a medical emergency, our Assistance Provider will provide the services on the card below. To verify eligibility call the multi-lingual call center 24 hours a day toll free at 1-855-327-1469; or direct dial at 1-312-935-3542.

This information provides you with a brief outline of the services available to you. These services are not insured benefits. Reimbursement for any service expenses is limited to the terms and conditions of the policy under which you are insured. You may be required to pay for services not covered. A third party vendor may provide services to you. Our Assistance Provider makes every effort to refer you to appropriate medical and other service providers. It is not responsible for the quality or results of service provided by independent providers.

In all cases, the medical provider, facility, legal counsel or other professional service provider suggested by ACE’s Assistance Provider are not employees or agents of our Assistance Provider and the choice of provider is yours alone. ACE’s Assistance Provider assumes no liability for the services provided to you under this arrangement, nor is it liable for any negligence or other wrongful acts or omissions of any of the legal or health care professionals providing services to you. Travel assistance services are not available if your coverage under the policy is not in effect.

For medical referrals, evacuation, repatriation or other services please call:

Mercer Campus Travel Assistance Services
(provided by AXA Assistance USA, Inc.)
1-855-327-1469 (Toll-Free)
1-312-935-3542 (Direct Dial)
Medassist-usa@axa-assistance.us

To access the Mercer Campus Travel Assistance Services Website go to www.mercertravelassist.com and click on the “Sign Up Now” link in the gray box on the right:

USERNAME: mercertravel@mercer.com
PASSWORD: mercer

MERCER CAMPUS TRAVEL ASSISTANCE SERVICES
Organization: OKLAHOMA STATE UNIVERSITY
Policy Number: GLM N14301720
Assistance Provider: AXA Assistance USA, Inc.

AXA provides emergency medical and travel services and pre-trip information services. Please call when:
• You require a referral to a hospital or doctor
• You are hospitalized
• You need to be evacuated or repatriated
• You need to guarantee payment for medical expenses
• You experience local communication problems
• Your safety is threatened by the sudden occurrence of a political or military event